

Using the UCP

Overview

The PBXact User Control Panel (ucp) is a dashboard that allows you to take advantage of more of the system functionality via your desktop browser.

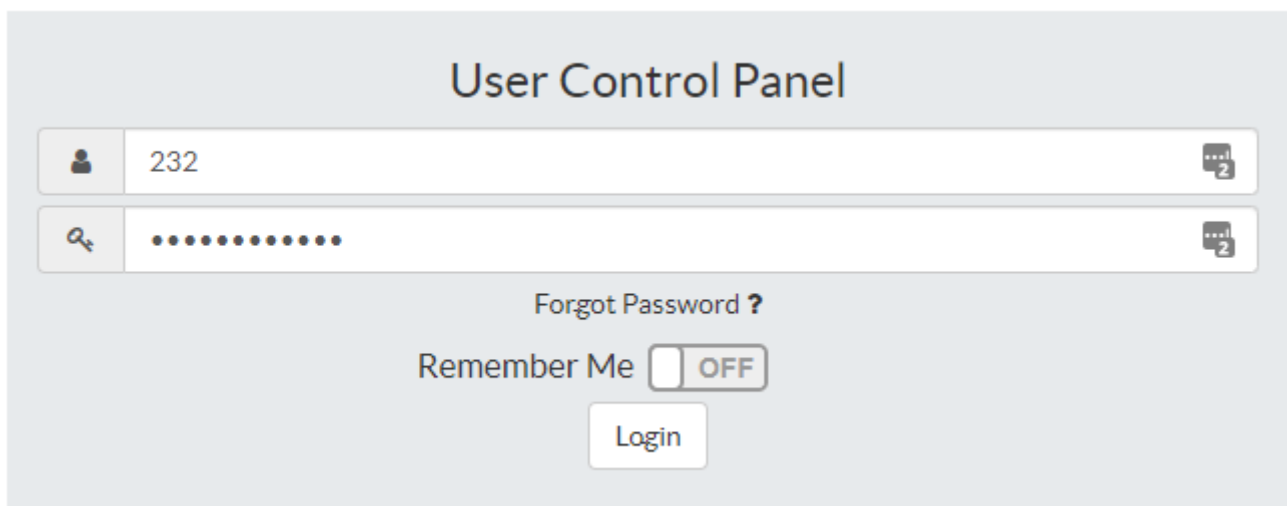
This includes things like listening to voicemail, sending faxes and even modifying the buttons on your phone (although, this may be undone with global template changes).

Each user's UCP can be tailored to fit the needs of each person. The dashboard utilizes 'widgets' to allow a user to pick and choose which functions they wish to use.

Accessing the UCP

To access the UCP, your AMS support team will need to provide you with the URL and user credentials that you will need to use.

Once you have that information, you can browse to the provided URL and use the credentials to log in

The image shows a web interface for the 'User Control Panel'. At the top, the title 'User Control Panel' is centered. Below it are two input fields: the first contains the number '232' and has a user icon on the left and a speech bubble icon with the number '2' on the right; the second field contains a series of dots for a password and has a magnifying glass icon on the left and a speech bubble icon with the number '2' on the right. Below these fields is a link that says 'Forgot Password ?'. Underneath that is a 'Remember Me' label followed by a toggle switch currently set to 'OFF'. At the bottom center is a 'Login' button.

Once you first log into the UCP, you will be provided with a 'walk-thru' to help explain some of the dashboard functionality

