

Using the UCP

Overview

The PBXact User Control Panel (ucp) is a dashboard that allows you to take advantage of more of the system functionality via your desktop browser.

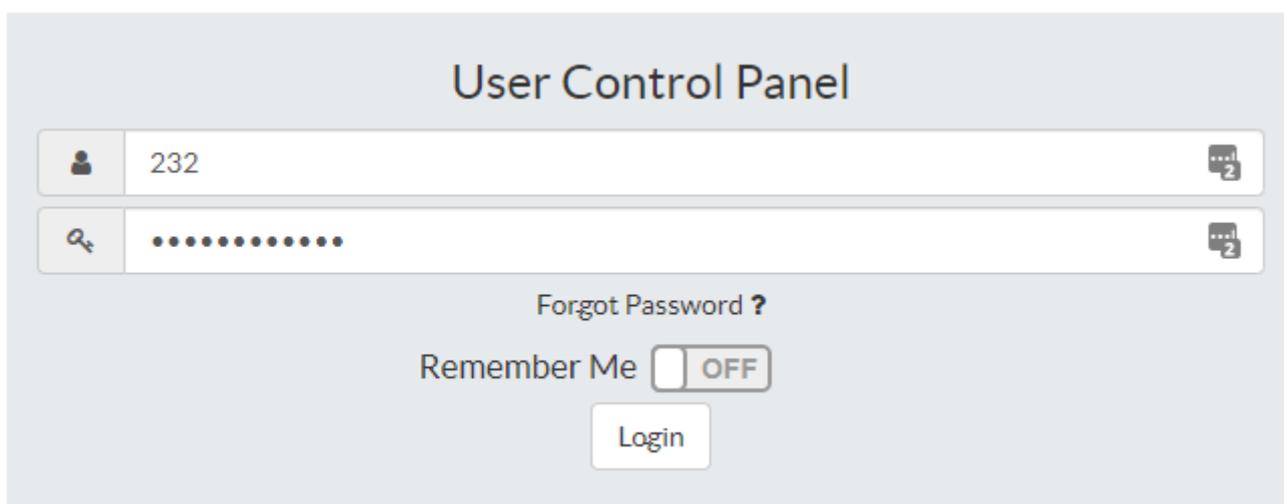
This includes things like listening to voicemail, sending faxes and even modifying the buttons on your phone (although, this may be undone with global template changes).

Each user's UCP can be tailored to fit the needs of each person. The dashboard utilizes 'widgets' to allow a user to pick and choose which functions they wish to use.

Accessing the UCP

To access the UCP, your AMS support team will need to provide you with the URL and user credentials that you will need to use.

Once you have that information, you can browse to the provided URL and use the credentials to log in



The screenshot shows the 'User Control Panel' login interface. It features a title 'User Control Panel' at the top. Below the title are two input fields: the first for a username containing '232' and the second for a password represented by dots. Both fields have a speech bubble icon with the number '2' in the bottom right corner. Below the password field is a link for 'Forgot Password?'. Underneath that is a 'Remember Me' checkbox which is currently unchecked and labeled 'OFF'. At the bottom center is a 'Login' button.

Once you first log into the UCP, you will be provided with a 'walk-thru' to help explain some of the dashboard functionality

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