

Deliveries

Overview

The deliveries tab in JDispatch lists all outstanding deliveries from previous days, as well as any deliveries dispatched or delivered today.

| Order Status - Today | | | | | | | Refresh |
|----------------------|--------------------------|---|--------------------------|--------------------------|---------------------|-------------------|-------------------------|
| Invoice | Customer # | Customer Name | Driver | Status | Dispatched | ETA / Last Update | |
| | View All | <input type="text" value="Filter By Name"/> | View All | View All | | | |
| 5497308 | 012635001 | Pacific Diesel Trk Repair | Unit 146 - Abby Rush | In Transit | 2021-08-09 15:35 | 15:50 | |
| 5497304 | 001261000 | Abby Spring Service Ltd | Unit 146 - Abby Rush | In Transit | 2021-08-09 15:35 | 15:41 | |
| 5497281 | 011020001 | Magnum Repair Shop | Unit 155 - Abby East | Delivered | 2021-08-09 14:49 | 15:27 | |
| 5497301 | 001145001 | Ar Mobile right Bay Door | Unit 146 - Abby Rush | Delivered | 2021-08-09 15:17 | 15:24 | |
| 5497280 | 001690001 | All Truck Tire Repairs Ltd | Unit 110 - Abby West | Delivered | 2021-08-09 14:31 | 15:23 | |
| 5497302 | 006226001 | Eagle West Crane Rigging | Unit 146 - Abby Rush | Delivered | 2021-08-09 15:29:59 | 15:29 | |
| 5497272 | 010070001 | Kline Trailers Ltd | Unit 110 - Abby West | Delivered | 2021-08-09 14:31 | 15:06 | |
| 5497289 | 014715000 | Scamp Mechanical | Unit 110 - Abby West | Delivered | 2021-08-09 14:31 | 15:01 | |
| 5497274 | 008097000 | Hanks Welding Repair Shop | Unit 155 - Abby East | In Transit | 2021-08-09 14:51 | 15:16 | |

Features

Invoice PDF

| | | | | | | |
|---------|-----------|-------------------------|----------------------|-----------|---------------------|-------|
| 5497304 | 001261000 | Abby Spring Service Ltd | Unit 146 - Abby Rush | Delivered | 2021-08-09 15:41:38 | 15:41 |
|---------|-----------|-------------------------|----------------------|-----------|---------------------|-------|

Clicking on the invoice number will open a .pdf copy of the selected invoice

Change Driver

| Order Status - Today | | | | | |
|----------------------|---------------------------------------|---|---------------------------------------|---------------------------------------|--|
| Invoice | Customer # | Customer Name | Driver | Status | |
| | <input type="text" value="View All"/> | <input type="text" value="Filter By Name"/> | <input type="text" value="View All"/> | <input type="text" value="View All"/> | |
| 5497281 | 011020001 | Magnum Repair Shop | Unit 155 - Abby East | Delivered | |
| 5497301 | 001145001 | Ar Mobile right Bay Door | Unit 146 - Abby Rush | Delivered | |
| 5497280 | 001690001 | All Truck Tire Repairs Ltd | Unit 110 - Abby West | Delivered | |
| 5497302 | 006226001 | Eagle West Crane Rigging | Unit 146 - Abby Rush | In Transit | |

Clicking the edit icon next to the driver name for any undelivered transaction will present you with a drop-down to change the driver assigned to the selected invoice.

| Order Status - Today | | | | | |
|----------------------|---------------------------------------|---|---|---------------------------------------|--|
| Invoice | Customer # | Customer Name | Driver | Status | |
| | <input type="text" value="View All"/> | <input type="text" value="Filter By Name"/> | <input type="text" value="View All"/> | <input type="text" value="View All"/> | |
| 5497301 | 001145001 | Ar Mobile right Bay Door | Unit 146 - Abby Rush | Delivered | |
| 5497280 | 001690001 | All Truck Tire Repairs Ltd | Unit 110 - Abby West | Delivered | |
| 5497302 | 006226001 | Eagle West Crane Rigging | Select ... | In Transit | |
| 5497272 | 010070001 | Kline Trailers Ltd | UNIT 110 - ABBY WEST UNIT 114 - CHILLIWACK UNIT 116 - FLOATER UNIT 146 - ABBY RUSH UNIT 149 - ABBY NORTH UNIT 155 - ABBY EAST UNIT 170 - SURREY DISPATCH (COUNTER) DISPATCH (TAXI) In Progress | Delivered | |
| 5497289 | 014715000 | Scamp Mechanical | | Delivered | |
| 5497274 | 008097000 | Hanks Welding Repair Shop | | In Transit | |
| 5497281 | 011020001 | Magnum Repair Shop | | In Transit | |
| 5497292 | 001725001 | Allcan Holdings Ltd | Unit 155 - Abby East | In Transit | |

Moving a delivery between drivers will add/remove that delivery from the device of the drivers involved and, for premium users, recalculate their routes

Change Delivery Status

| | | | | | | |
|----------|-------------|------------------|-------------------|-------|------------------|-------|
| 21051367 | 00095320532 | 532 Vap Richmond | Pickup Counter 21 | Ready | 2021-08-09 14:48 | 14:48 |
|----------|-------------|------------------|-------------------|-------|------------------|-------|

If you have opted in to see all 'In Progress' invoices, and your system is submitting in progress orders via the JDispatch API, you will have the ability to modify the status of a delivery. Clicking on the status button will present you with a listing of possible invoice statuses.

| Order Status - Today | | | | | | | Refresh |
|----------------------|---------------------------------------|---|---|--|------------------|-------------------|---------|
| Invoice | Customer # | Customer Name | Driver | Status | Dispatched | ETA / Last Update | |
| | <input type="text" value="View All"/> | <input type="text" value="Filter By Name"/> | <input type="text" value="View All"/> | <input type="text" value="View All"/> | | | |
| 21051367 | 00095320532 | 532 Vap Richmond | <input checked="" type="checkbox"/> Pickup Counter 21 | Ready | 2021-08-09 14:48 | 14:48 | |
| 21051356 | 00095320532 | 532 Vap Richmond | <input checked="" type="checkbox"/> Pickup Counter 21 | Ready | 2021-08-09 13:45 | 13:45 | |
| 21051348 | 00095320532 | 532 Vap Richmond | <input checked="" type="checkbox"/> Pickup Counter 21 | <div> Received In Pick Hold Ready Shipped </div> | 2021-08-09 12:30 | 12:30 | |
| 21051347 | 00095320532 | 532 Vap Richmond | <input checked="" type="checkbox"/> Pickup Counter 21 | | 2021-08-09 12:27 | 12:27 | |
| 21051345 | 00095320532 | 532 Vap Richmond | <input checked="" type="checkbox"/> Pickup Counter 21 | | 2021-08-09 11:14 | 11:14 | |
| 21051300 | 00095320532 | 532 Vap Richmond | <input checked="" type="checkbox"/> Pickup Counter 21 | | 2021-08-09 08:54 | 08:54 | |
| 21051268 | 00043500001 | lb Motors | <input checked="" type="checkbox"/> G. G | In Transit | 2021-08-06 14:52 | 16:25 | |


- Received - Order has been received by the system, but no action has been taken yet
- In Pick - Item is currently in pick. At this point, you could modify the driver to a user who may be picking the order and it will show in the shipping kiosk mode
- Hold - The transaction is on hold. May be picked, but not yet ready for pickup. These items do not show on any devices
- Ready - The transaction is ready to be dispatched. Ready can be used for pickup deliveries where you have a tablet or similar device at your pickup counter. Any ready transactions assigned to a pickup 'driver' will display on that device
- Shipped - This is for non-delivery transactions and will close the transaction out. Once a transaction is marked as shipped, you can no longer modify the status.

In Transit and Delivered are not options here as traditional deliveries should be processed via our API. Any dispatch documents posted for a 'in progress' transaction will modify that transaction's status automatically.

Signature Recall

| | | | | | | |
|---------|-----------|---------------------------|----------------------|-----------|---------------------|-------|
| 5497308 | 012635001 | Pacific Diesel Trk Repair | Unit 146 - Abby Rush | Delivered | 2021-08-09 15:48:04 | 15:48 |
|---------|-----------|---------------------------|----------------------|-----------|---------------------|-------|


For any delivered invoice, clicking on the status button will present you with a copy of the signature taken at time of confirmation. It will also display any name that was entered at time of confirmation.

| | | | | | | |
|---------|-----------|---------------------------|-----------------------|------------|---|----|
| 5497306 | 013578000 | R H Mechanical Ltd | Unit 149 - Abby North | In Transit | <div> Proof Of Receipt  Received By: Part counter </div> | 03 |
| 5497308 | 012635001 | Pacific Diesel Trk Repair | Unit 146 - Abby Rush | Delivered | | 48 |
| 5497304 | 001261000 | Abby Spring Service Ltd | Unit 146 - Abby Rush | Delivered | | 41 |

Delivery Location

This is a premium user feature

Both delivered and in transit transactions may have a small location icon button available.

| | | | | | | |
|---------|-----------|--------------------------|----------------------|--|------------------|-------|
| 5497221 | 001974001 | Ara Truck Trailer Repair | Unit 146 - Abby Rush | In Transit  | 2021-08-09 16:04 | 16:10 |
|---------|-----------|--------------------------|----------------------|--|------------------|-------|

Clicking on the location button will present you with an info window of the driver's current location for any transactions currently in transit, or the location where the invoice was confirmed for any transactions that have been delivered.

Delivery Summary [Invoice #5497221]

Expected By:

2021-08-09 16:10:12

Last Location Update:


2021-08-09 16:14:37

Status:

In Transit

Run #:

0002916111b46bb9fe75.52813944

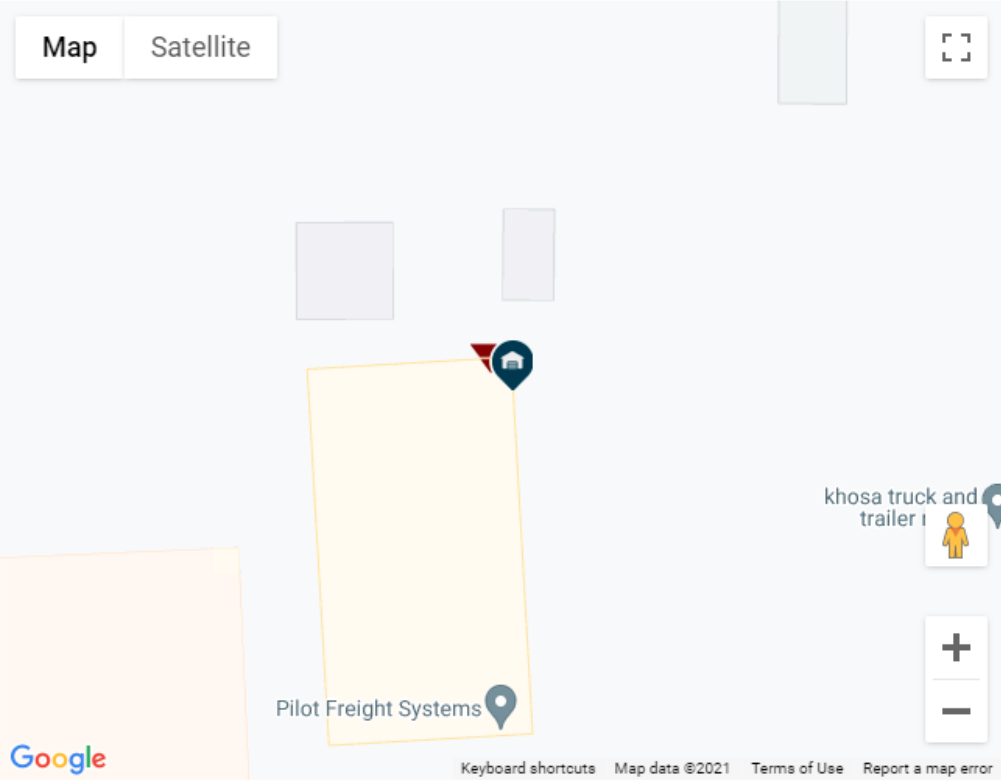


Parts Listing

BF46156
BF46157
B7322
BT387-10
BT839-10
RS3971
RS5335

Map

Satellite



khosa truck and trailer

Pilot Freight Systems

Keyboard shortcuts

Map data ©2021


Terms of Use

Report a map error

Close

Delivery Run Review

Run review will include markers for both deliveries and pickups on a selected run

You can optionally review the original optimized route by pressing the  icon

Delivery Summary [Invoice #2415134]

Expected By:

2021-08-19 14:52:44


Last Location Update:

2021-08-19 15:09:37

Status:

In Transit

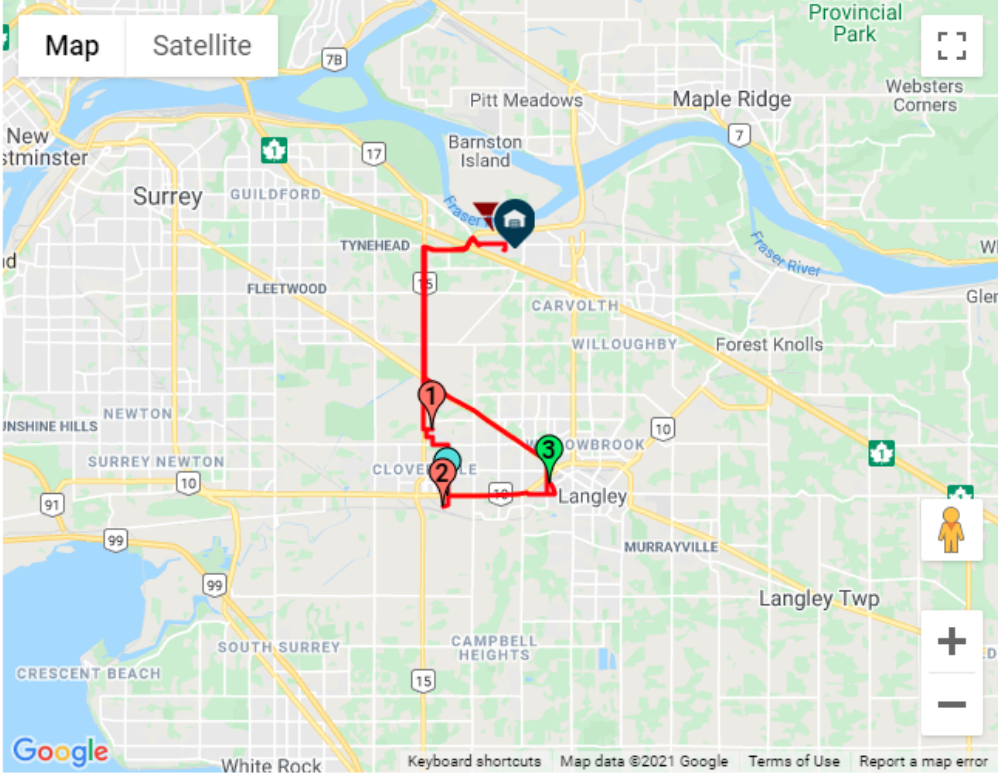
Run #:

000291611ecea91db50.63705988 

Parts Listing

AMR2244N

Map Satellite



Close

This replaces the content of the delivery / driver location map and replaces it with the optimized route overlaid onto the map. Each stop is numbered based on its optimized sequence, and the markers will change to green as the deliveries are completed. The blue location pin indicates where the driver currently is.

Delivery ETA

This is a premium user feature

Premium users also have a color-coded ETA badge on all in transit deliveries. If a delivery could not calculate an ETA due to a poorly formed address, a simple 'Unavail' message will show

| | | | | | | |
|---------|-----------|--------------------------|----------------------|------------|------------------|---------|
| 5497221 | 001974001 | Ara Truck Trailer Repair | Unit 146 - Abby Rush | In Transit | 2021-08-09 16:04 | → 16:10 |
|---------|-----------|--------------------------|----------------------|------------|------------------|---------|

The ETA color coding has 4 color schemes:

- Black - Invoice has been delivered. Time displayed here is the time the invoice was delivered
- Green - On Time. The time shown is the ETA for this delivery, and the driver still appears to be on track to make the delivery
- Yellow - Close. The time shown is the ETA for this delivery, but the current time is with a 10 minute window before or after the calculated ETA
- Red - Late. The time shown is the originally calculated ETA, but it is now more than 10 minutes past the ETA.

Revision #3

Created 9 August 2021 22:38:04 by Jim

Updated 20 August 2021 16:44:30 by Jim