

# Deliveries

## Overview

The deliveries tab in JDispatch lists all outstanding deliveries from previous days, as well as any deliveries dispatched or delivered today.

Order Status - Today <span style="float: right;">Refresh</span>						
Invoice	Customer #	Customer Name	Driver	Status	Dispatched	ETA / Last Update
	<input type="text" value="View All"/>	<input type="text" value="Filter By Name"/>	<input type="text" value="View All"/>	<input type="text" value="View All"/>		
5497308	012635001	Pacific Diesel Trk Repair	Unit 146 - Abby Rush	In Transit	2021-08-09 15:35	15:50
5497304	001261000	Abby Spring Service Ltd	Unit 146 - Abby Rush	In Transit	2021-08-09 15:35	15:41
5497281	011020001	Magnum Repair Shop	Unit 155 - Abby East	Delivered	2021-08-09 14:49	15:27
5497301	001145001	Ar Mobile right Bay Door	Unit 146 - Abby Rush	Delivered	2021-08-09 15:17	15:24
5497280	001690001	All Truck Tire Repairs Ltd	Unit 110 - Abby West	Delivered	2021-08-09 14:31	15:23
5497302	006226001	Eagle West Crane Rigging	Unit 146 - Abby Rush	Delivered	2021-08-09 15:29:59	15:29
5497272	010070001	Kline Trailers Ltd	Unit 110 - Abby West	Delivered	2021-08-09 14:31	15:06
5497289	014715000	Scamp Mechanical	Unit 110 - Abby West	Delivered	2021-08-09 14:31	15:01
5497274	008097000	Hanks Welding Repair Shop	Unit 155 - Abby East	In Transit	2021-08-09 14:51	15:16

## Features

### Invoice PDF

5497304	001261000	Abby Spring Service Ltd	Unit 146 - Abby Rush	Delivered	2021-08-09 15:41:38	15:41
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Clicking on the invoice number will open a .pdf copy of the selected invoice

### Change Driver

Order Status - Today					
Invoice	Customer #	Customer Name	Driver	Status	
	<input type="text" value="View All"/>	<input type="text" value="Filter By Name"/>	<input type="text" value="View All"/>	<input type="text" value="View All"/>	
5497281	011020001	Magnum Repair Shop	Unit 155 - Abby East	Delivered	
5497301	001145001	Ar Mobile right Bay Door	Unit 146 - Abby Rush	Delivered	
5497280	001690001	All Truck Tire Repairs Ltd	Unit 110 - Abby West	Delivered	
5497302	006226001	Eagle West Crane Rigging	Unit 146 - Abby Rush	In Transit	

Clicking the edit icon next to the driver name for any undelivered transaction will present you with a drop-down to change the driver assigned to the selected invoice.

Order Status - Today					
Invoice	Customer #	Customer Name	Driver	Status	
	<input type="text" value="View All"/>	<input type="text" value="Filter By Name"/>	<input type="text" value="View All"/>	<input type="text" value="View All"/>	
5497301	001145001	Ar Mobile right Bay Door	Unit 146 - Abby Rush	Delivered	
5497280	001690001	All Truck Tire Repairs Ltd	Unit 110 - Abby West	Delivered	
5497302	006226001	Eagle West Crane Rigging	<input type="text" value="Select ..."/>	In Transit	
5497272	010070001	Kline Trailers Ltd	Unit 110 - ABBY WEST	Delivered	
5497289	014715000	Scamp Mechanical	UNIT 114 - CHILLIWACK	Delivered	
5497274	008097000	Hanks Welding Repair Shop	UNIT 116 - FLOATER	In Transit	
5497281	011020001	Magnum Repair Shop	UNIT 146 - ABBY RUSH	In Transit	
5497292	001725001	Allcan Holdings Ltd	UNIT 149 - ABBY NORTH	In Transit	

Moving a delivery between drivers will add/remove that delivery from the device of the drivers involved and, for premium users, recalculate their routes

## Change Delivery Status

21051367	00095320532	532 Vap Richmond	Pickup Counter 21	<input type="text" value="Ready"/>	2021-08-09 14:48	14:48
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If you have opted in to see all 'In Progress' invoices, and your system is submitting in progress orders via the JDispatch API, you will have the ability to modify the status of a delivery. Clicking on the status button will present you with a listing of possible invoice statuses.

Order Status - Today <span style="float: right;">Refresh</span>						
Invoice	Customer #	Customer Name	Driver	Status	Dispatched	ETA / Last Update
	<input type="text" value="View All"/>	<input type="text" value="Filter By Name"/>	<input type="text" value="View All"/>	<input type="text" value="View All"/>		
21051367	00095320532	532 Vap Richmond	Pickup Counter 21	Ready	2021-08-09 14:48	14:48
21051356	00095320532	532 Vap Richmond	Pickup Counter 21	Ready	2021-08-09 13:45	13:45
21051348	00095320532	532 Vap Richmond	Pickup Counter 21	Received	2021-08-09 12:30	12:30
21051347	00095320532	532 Vap Richmond	Pickup Counter 21	In Pick	2021-08-09 12:27	12:27
21051345	00095320532	532 Vap Richmond	Pickup Counter 21	Hold	2021-08-09 11:14	11:14
21051300	00095320532	532 Vap Richmond	Pickup Counter 21	Ready	2021-08-09 08:54	08:54
21051268	00043500001	lb Motors	G. G	In Transit	2021-08-06 14:52	16:25


- Received - Order has been received by the system, but no action has been taken yet
- In Pick - Item is currently in pick. At this point, you could modify the driver to a user who may be picking the order and it will show in the shipping kiosk mode
- Hold - The transaction is on hold. May be picked, but not yet ready for pickup. These items do not show on any devices
- Ready - The transaction is ready to be dispatched. Ready can be used for pickup deliveries where you have a tablet or similar device at your pickup counter. Any ready transactions assigned to a pickup 'driver' will display on that device
- Shipped - This is for non-delivery transactions and will close the transaction out. Once a transaction is marked as shipped, you can no longer modify the status.

In Transit and Delivered are not options here as traditional deliveries should be processed via our API. Any dispatch documents posted for a 'in progress' transaction will modify that transaction's status automatically.

## Signature Recall

5497308	012635001	Pacific Diesel Trk Repair	Unit 146 - Abby Rush	Delivered	2021-08-09 15:48:04	15:48
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For any delivered invoice, clicking on the status button will present you with a copy of the signature taken at time of confirmation. It will also display any name that was entered at time of confirmation.

5497306	013578000	R H Mechanical Ltd	Unit 149 - Abby North	In Transit	Proof Of Receipt	03
5497308	012635001	Pacific Diesel Trk Repair	Unit 146 - Abby Rush	Delivered		48
5497304	001261000	Abby Spring Service Ltd	Unit 146 - Abby Rush	Delivered	Received By: Part counter	41

## Delivery Location


This is a premium user feature

Both delivered and in transit transactions may have a small location icon button available.

5497221	001974001	Ara Truck Trailer Repair	Unit 146 - Abby Rush	In Transit 	← 2021-08-09 16:04	16:10
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Clicking on the location button will present you with an info window of the driver's current location for any transactions currently in transit, or the location where the invoice was confirmed for any transactions that have been delivered.

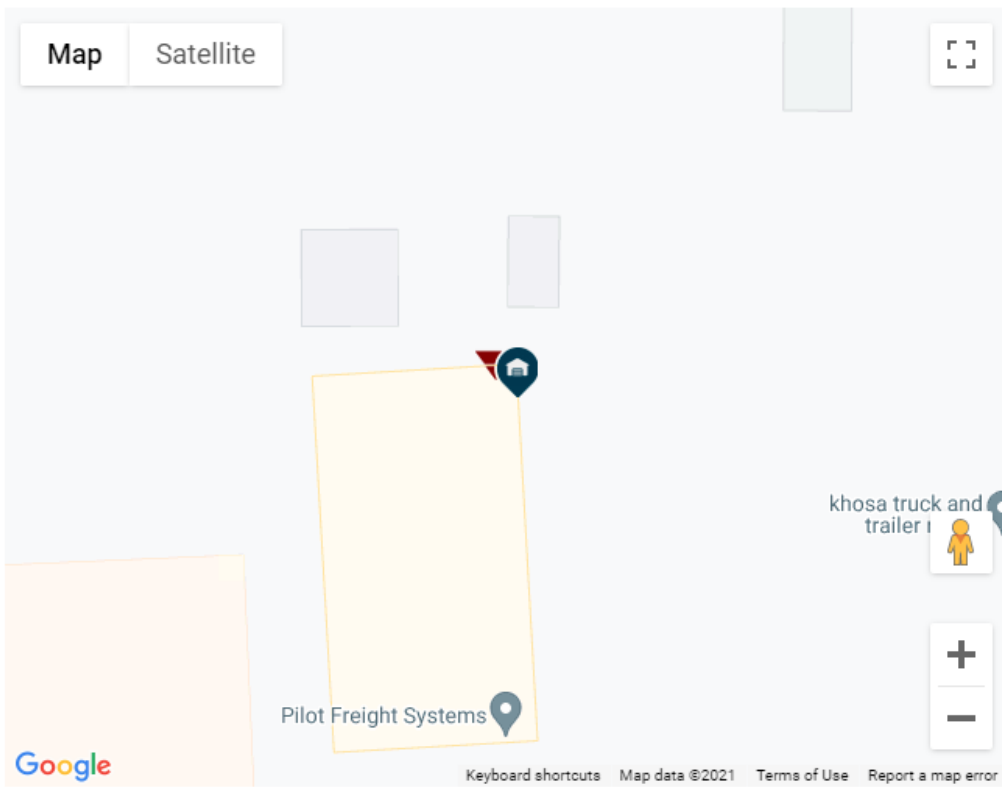
Delivery Summary [Invoice #5497221] ×


Expected By:	2021-08-09 16:10:12
Last Location Update:	2021-08-09 16:14:37
Status:	In Transit
Run #:	0002916111b46bb9fe75.52813944 


### Parts Listing

- BF46156
- BF46157
- B7322
- BT387-10
- BT839-10
- RS3971
- RS5335

Map Satellite 



khosa truck and trailer 


Pilot Freight Systems 

Google Keyboard shortcuts Map data ©2021 Terms of Use Report a map error



Close

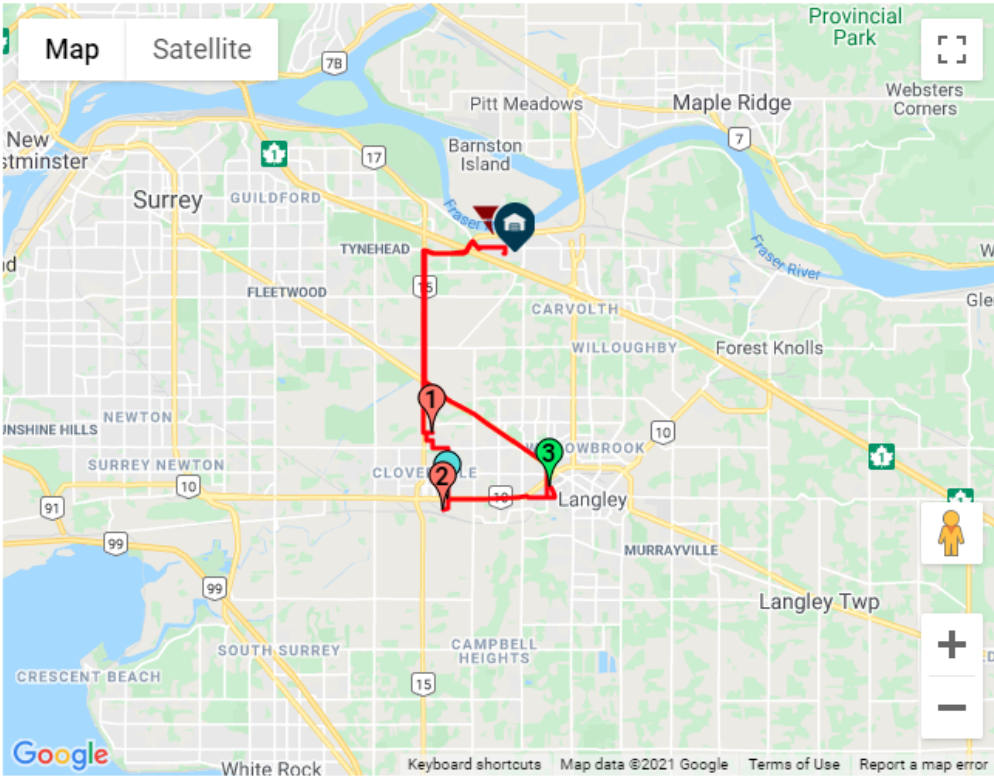
## Delivery Run Review

Run review will include markers for both deliveries and pickups on a selected run

You can optionally review the original optimized route by pressing the  icon

Delivery Summary [Invoice #2415134] ✕

Expected By:	2021-08-19 14:52:44	<b>Parts Listing</b> AMR2244N
Last Location Update:	2021-08-19 15:09:37	
Status:	In Transit	
Run #:	000291611eaceae91db50.63705988  	





Close

This replaces the content of the delivery / driver location map and replaces it with the optimized route overlaid onto the map. Each stop is numbered based on its optimized sequence, and the markers will change to green as the deliveries are completed. The blue location pin indicates where the driver currently is.

## Delivery ETA

This is a premium user feature

Premium users also have a color-coded ETA badge on all in transit deliveries. If a delivery could not calculate an ETA due to a poorly formed address, a simple 'Unavail' message will show

5497221	001974001	Ara Truck Trailer Repair	Unit 146 - Abby Rush	In Transit 	2021-08-09 16:04	 16:10
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The ETA color coding has 4 color schemes:

- Black - Invoice has been delivered. Time displayed here is the time the invoice was delivered
- Green - On Time. The time shown is the ETA for this delivery, and the driver still appears to be on track to make the delivery
- Yellow - Close. The time shown is the ETA for this delivery, but the current time is with a 10 minute window before or after the calculated ETA
- Red - Late. The time shown is the originally calculated ETA, but it is now more than 10 minutes past the ETA.

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Revision #3

Created 2021-08-09 22:38:04 UTC by Jim

Updated 2021-08-20 16:44:30 UTC by Jim