

# Confirming App Permissions

These instructions are based on an Android P device. Your device screens may appear slightly different, but the menu options should still be available on your device.

## Direct method when app is open

1. Open up the app on your device. You should have a badge in the top banner of your screen.
2. Swipe your screen down from the top to get your notifications and menu. You should see a "JDispatch is running" or "AAG Dispatch is running" message.

\*\*\* Also confirm that the **Location** icon is enabled in this screen

3. Tap the "JDispatch is running" / "AAGDispatch is running" message
4. You will be presented with the app options
5. Tap the 'Permissions' option
6. Ensure that all of the permissions are 'Allowed all the time'

## When unavailable from top bar

1. Go into your device Settings by swiping down from the top of the screen
2. Go into the **Apps** section
3. Find the JDispatch app
4. Select the **Permissions** option
5. Ensure that **Location** permissions are 'Allowed all the time'

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