

# Locked Product Inquiry

## Definition

New menu item to view locked products preventing inventory updates from invoicing to complete.

## Processing

### Locked Products Inquiry

The new menu option is Sales Desk > Inventory Queries > Locked Products.

List of Locks								
Ln	Cat	Part Number	Br	Date	Time		Device	User Name
1	KLE	313	01	20210521	1245		pts_5	amslogin
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
16								
17								
18								
R(efresh) ,E(xit) ,Q(uit)								
R.								

Any items stopping inventory updates from invoicing will be displayed.

Also, a message is sent to the offending users screen when this situation occurs.

The Refresh option will redisplay the screen with the new status of the parts

The message “**No AUDITLOCK on file**” when there are no products locked that are holding up inventory updates. Pressing enter will go back to the “**R(efresh),E(xit),Q(uit)**” message

Exit or Quit will return to the menu.

## Other Messages for Locked Products

- Product Maintenance – “locked by [user name] on [session ID]
- Rush Receiving – “locked by [user name] on [session ID]
- Stock Adjustment – “locked by [user name] on [session ID]
- Stock Transfer Confirmation – “locked by [user name] on [session ID]
- Purchase Order Maintenance – “locked by [user name] on [session ID]
- Purchase Order Update – “locked by [user name] in [abbreviated program description]

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