

# Locked Product Inquiry

## Definition

New menu item to view locked products preventing inventory updates from invoicing to complete.

## Processing

### Locked Products Inquiry

The new menu option is Sales Desk > Inventory Queries > Locked Products.

| List of Locks                |     |             |    |          |      |  |        |           |
|------------------------------|-----|-------------|----|----------|------|--|--------|-----------|
| Ln                           | Cat | Part Number | Br | Date     | Time |  | Device | User Name |
| 1                            | KLE | 313         | 01 | 20210521 | 1245 |  | pts_5  | amslogin  |
| 2                            |     |             |    |          |      |  |        |           |
| 3                            |     |             |    |          |      |  |        |           |
| 4                            |     |             |    |          |      |  |        |           |
| 5                            |     |             |    |          |      |  |        |           |
| 6                            |     |             |    |          |      |  |        |           |
| 7                            |     |             |    |          |      |  |        |           |
| 8                            |     |             |    |          |      |  |        |           |
| 9                            |     |             |    |          |      |  |        |           |
| 10                           |     |             |    |          |      |  |        |           |
| 11                           |     |             |    |          |      |  |        |           |
| 12                           |     |             |    |          |      |  |        |           |
| 13                           |     |             |    |          |      |  |        |           |
| 14                           |     |             |    |          |      |  |        |           |
| 15                           |     |             |    |          |      |  |        |           |
| 16                           |     |             |    |          |      |  |        |           |
| 17                           |     |             |    |          |      |  |        |           |
| 18                           |     |             |    |          |      |  |        |           |
| R(efresh) ,E(xit) ,Q(uit) R. |     |             |    |          |      |  |        |           |

Any items stopping inventory updates from invoicing will be displayed.

Also, a message is sent to the offending users screen when this situation occurs.

The Refresh option will redisplay the screen with the new status of the parts

The message “**No AUDITLOCK on file**” when there are no products locked that are holding up inventory updates. Pressing enter will go back to the “**R(efresh),E(xit),Q(uit)**” message

Exit or Quit will return to the menu.

## Other Messages for Locked Products

- Product Maintenance – “locked by [user name] on [session ID]
- Rush Receiving – “locked by [user name] on [session ID]
- Stock Adjustment – “locked by [user name] on [session ID]
- Stock Transfer Confirmation – “locked by [user name] on [session ID]
- Purchase Order Maintenance – “locked by [user name] on [session ID]
- Purchase Order Update – “locked by [user name] in [abbreviated program description]

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Revision #1

Created 19 May 2022 21:58:03 by Jim

Updated 19 May 2022 21:59:10 by Jim