Common Problems / Troubleshooting

WRONG QUANTITY RECEIVED

- This could be the result of an incorrect pur qty being set on the item.

ITEM NOT SHOWING ON SUGGESTED ORDER

- If this is a supplier based order, check that the supplier number is set on the item. If not, you can add a supplier en mass to a category via the **Purchasing > 1. Data Maintenance > 6. Set Default Supplier Code** option

ITEM IS NOT PRICING PROPERLY

- First thing to check would be the pricing parameters, and the discount level on the item
- Next, you may want to look at the qty per on the item

ERROR 23 SHOWS WHEN RUNNING REPORT ON CATEGORY

- You will want to run a **Inventory > 1. Data Maintenance > 5. Utilities > 1. Category Resequence** routine on the category. Suggestion is to use 'C' for chaining.