

V1.4.0

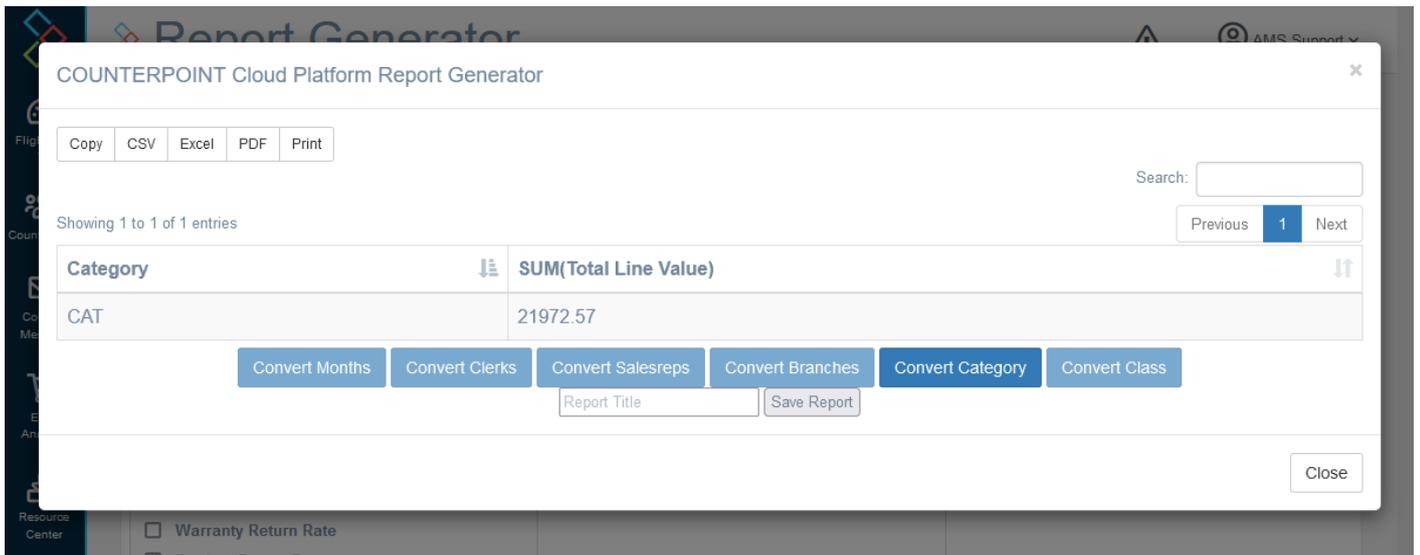
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New Features /Enhancements

Report Generator Rework

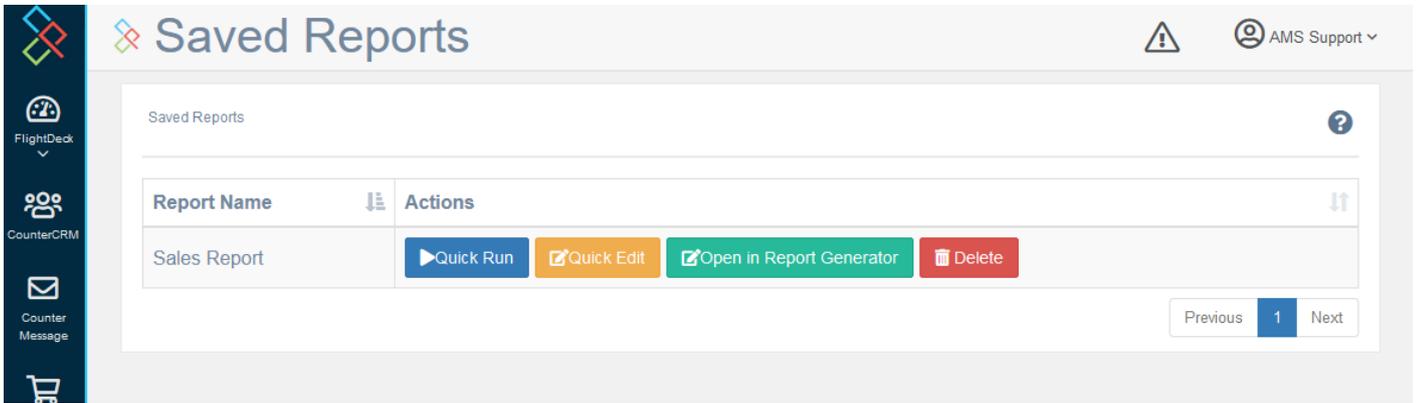
As part of some upcoming features, the Report Generator has been rewritten to improve the flow of creating a new or viewing a saved report.

When you generate a report, it now displays the report content in a modal:



Which should be functionally the same as the previous method for displaying the data.

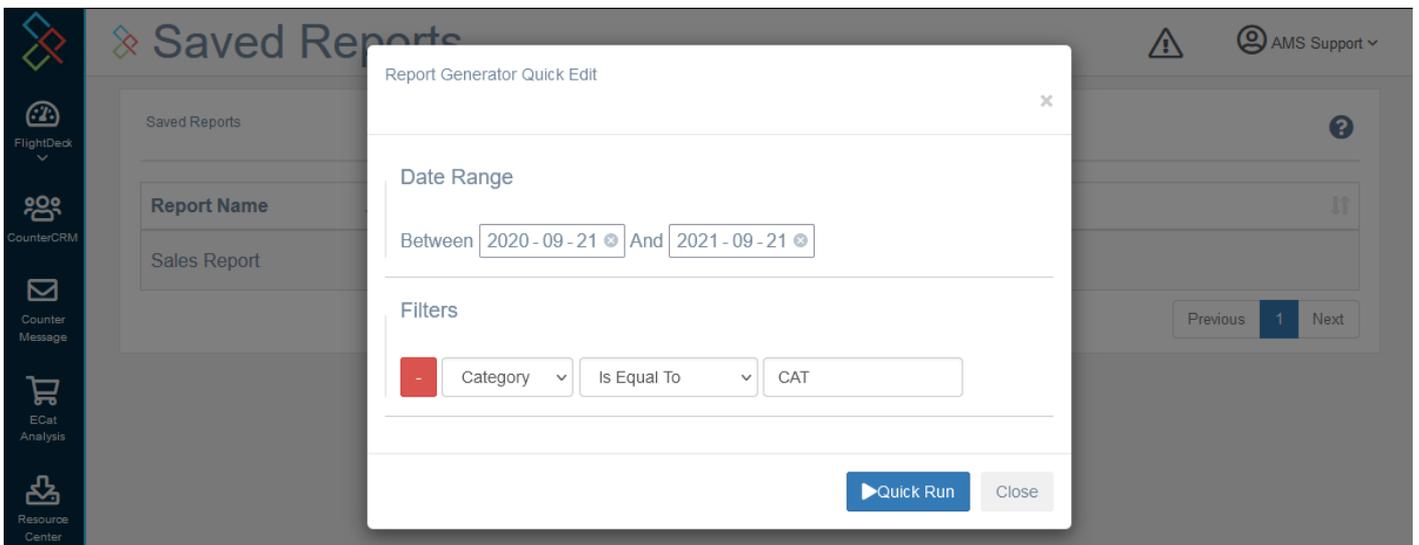
The Saved Reports page has received some updates, including some exciting new features:



Notably, the first two buttons are new:

Quick Run: opens the report in a modal much like seen above, without leaving the Saved Reports page.

Quick Edit: opens a small modal allowing you to adjust the filters and date range (if applicable) of the report before running it.



Additionally some of the placements of the fields in the report generator have moved, and there is no longer a default report type selected.

Unfortunately, **old saved reports are not compatible with this new format**. If you need to know what fields you had used in a previous report, please contact AMS for assistance.

Inventory Old Stock Breakdown

The Old Stock table in the Inventory Dashboard now has a new column, "actions":

Category	Part	On Hand	Average Cost	12 Month Sales	13-24 Month Sales	Inventory Cost	Actions
Category A	A47N	82	\$0.10	0	0	\$8.20	[Menu]
Category A	AF7R	20	\$0.14	0	0	\$2.80	[Menu]
Category A	A51N	143	\$0.05	0	0	\$7.15	[Menu]
Category A	A51R	56	\$0.10	0	0	\$5.60	[Menu]
Category A	11NLR1	15	\$0.09	0	106	\$1.35	[Menu]
Category A	11NLR2	30	\$0.06	0	0	\$1.80	[Menu]
Category A	11NLR3	26	\$0.31	0	22	\$8.06	[Menu]
Category B	CABREAR	34	\$0.01	0	0	\$0.34	[Menu]
Category B	CABFRONT	42	\$0.42	0	4	\$17.64	[Menu]
Category C	38FENDER	64	\$0.12	0	0	\$7.68	[Menu]
						\$425,025.88	

This button brings up a list of branches for which this product is considered "old stock" which should help clarify which branches are causing a product to show up without having to cycle through each of the branches individually.

The screenshot shows the FlightDeck Inventory interface. A modal window titled "Old Inventory Breakdown" is open, displaying data for "CAT A47N". The modal table is as follows:

Branch	On Hand	12 Month Sales	13-24 Month Sales	Inventory Value
09	82	0	0	\$8.20

The background shows the main inventory table with columns for Category, Part, On Hand, Average Cost, 12 Month Sales, 13-24 Month Sales, Inventory Cost, and Actions. The footer includes "ams Computer Group | 2021", "Home | Signout", and "COUNTERPOINT® Cloud".

QuickDial Shows Active Calls

In the QuickDial module with PBX integration enabled, any active calls are now displayed from the customer lookup screen.

There was no customer found who is associated with this phone number.

If this number is correct and you wish to alias it to a customer click on "Add Alias" followed by the green "Customers" button.

1. Start typing the beginning of the customers name in the search box and the system will list matching entries.
2. Click anywhere on the line that is the customer you are looking for.
3. The system will return you to the original screen. Click on "Perform Lookup"
4. The customer information will display along with the Account # and the new number will automatically load this customer in the future.

Active Calls

AMS Auto
(800) 663-1978

Unknown
(888) 555-1234

5 Matches
(123) 456-7890

Manual lookup

Account or Phone Number

Customers

Perform Lookup

This aims to make the QuickDial module much more approachable for companies that don't wish to use a queue-based call answering program, and makes it easier for an agent to support a customer who was previously placed on hold. Clicking on the element will navigate to the QuickDial screen relevant for that call, as if they had just called in.

Up to 15 calls can be displayed here, where any call which the COUNTERPOINT Cloud Platform has not received notice that the call ended yet within the last hour is displayed. The display checks for new calls every 10 seconds.

Small Changes / Bug Fixes

- The "Prebuilt Report" *Sales Table* now includes a summary row at the bottom.
- Added nightly procedure to fill in the *Customer Name* field on *Ship Tos* that do not have a name assigned to them.
- Introduced changes and GUI interfaces for API keys as we get ready to add more features that utilize them
- Fixed some API calls having optional arguments that didn't have default values associated with them
- Fixed "Gross Sales" tile in CounterCRM not functioning correctly
- Fixed salesperson restrictions not applying correctly in some data breakdowns
- Fixed an issue that was preventing nightly routines from running correctly for newer accounts
- Added more automated tests that are run automatically to catch errors before new features are released

- Switched some libraries from external sources to being hosted internally, so page loading times should be more uniform
- Updated some libraries to the latest versions available
- Added a breakdown 'summary' row to the Prebuilt Report "Sales Table"
- Fixed Flightdeck's "Top Clerks" graph not having the account filter applied correctly
- A user's password is now required to change their email address.
- A new nightly procedure to fill in the Customer Name field on shiptos that do not have a name associated with them.
- Rewrote the ACA data mapping procedure to be more efficient.

As well as numerous tiny fixes, and behind-the-scenes upgrades to increase performance and get ready for exciting changes we have planned!

Revision #2

Created 22 September 2021 21:10:27 by Tyler

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