

Audit Log

The Audit Log contains a list of auditable events that have occurred in your instance of the COUNTERPOINT Cloud Platform over the past 90 days.

| Time | User | IP Address | Type | Message |
|---------------------|------------------|---------------|------------|--|
| 2021-09-01 09:06:42 | AMS | 209.52.85.100 | User Login | AMS logged in successfully with their password using a browser (Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/92.0.4515.159 Safari/537.36). |
| 2021-09-01 08:13:10 | AMS User | 209.52.85.100 | User Login | AMS User logged in successfully with their password using a browser (Mozilla/5.0 (Windows NT 6.1; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/92.0.4515.159 Safari/537.36). |
| 2021-08-31 18:43:18 | AMS Test Account | 209.52.85.114 | User Login | AMS Test Account logged in successfully with their password using a browser (Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/92.0.4515.159 Safari/537.36). |

Event Types

The following is a list of event types that are logged in the Audit Log:

- A user successfully logging in via a browser
- A user successfully logging in via the CP2 Desktop Application
- A user automatically being logged in via the CP2 Desktop Application
- A Manager logging into another user's account via Manager CP
- A user creating a generic CounterMessage
- A user creating a CounterMessage tied to a customer
- A user signing a WebReport
- A user changing their email address
- A user changing their password
- A user changing their name
- A Procedure being run manually

Revision #1

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